Name

Reg. No.....

SIXTH SEMESTER B.Com./B.B.A. DEGREE EXAMINATION, MARCH 2020

(CUCBCSS—UG)

B.Com.

BCM 6B 14—COMPUTER APPLICATION SPECIALIZATION III—OFFICE AUTOMATION TOOLS

(2017 Admissions)

Time: Three Hours

Maximum: 80 Marks

Part A

Answer all questions.

Each question carries 1 mark.

- I. Choose the correct answer from the following:
 - 1 Which was the world's first stored-program computer developed in 1948?
 - A) The Manchester baby.
- B) ENIAC.
- C) Analogy computer.
- D) Trogon.
- 2 Drop cap feature is mostly seen in ————
 - A) MS Excel.

B) MS word.

C) Power Point.

- D) Windows.
- 3 What is the extension of Power Point presentation?
 - A) Esc.

·B) PPT.

C) PDF

- D) Doc.
- 4 What creates temp files of every working document?
 - A) Microsoft Office.
- B) Photoshop.

C) Adobe Reader.

- D) Power point.
- 5 Who is the father of internet?
 - A) Vinton Cerf.

- B) Charles Babbage.
- C) Tim Berner Lee.
- D) None of these.

Turn over

II. Fill in the blanks:

6 All numbers, text, sound, images, animations and videos used as input are called

2

- 7 The physical components of a computer are commonly called ———.
- 8 The speed of CPU is measured in ———.
- 9 HTML stands for ———.
- 10 A ——— is a top margin of each page.

 $(10 \times 1 = 10 \text{ marks})$

Part B

Answer any **eight** questions. Each question carries 2 marks.

- 11 Write a short note on ARPANET.
- 12 What is file transfer protocol?
- 13 What does it mean by INTERNET RELAY CHAT (IRC)?
- 14 What is URL?
- 15 What is web server?
- 16 What are search engines?
- 17 What are the steps for creating a file?
- 18 What is the purpose of short cut menu?
- 19 What is the use of "styles "in MS Word?
- 20 Which are the two ways to add table in a document?

 $(8 \times 2 = 16 \text{ marks})$

Part C

Answer any six questions. Each question carries 4 marks.

- 21 Explain Macro and its uses.
- 22 What is electronic spread sheet? Explain its uses.
- 23 What are the most commonly used internet protocols?
- 24 What is electronic data interchange?

- 25 What do you mean by power point? What are the features?
- 26 What are the components of a network system?
- 27 Explain the different types of networks.
- 28 Briefly explain the history of internet.

 $(6 \times 4 = 24 \text{ marks})$

Part D

Answer any **two** questions. Each question carries 15 marks.

- 29 What is mail merge? Explain the process of mail merge.
- 30 Explain briefly the features available on internet. How it is beneficial to the business community
- 31 What is network topology? Briefly explain the various topologies.

 $(2 \times 15 = 30 \text{ marks})$