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Name.....

Reg. No.....

# THIRD SEMESTER B.S.W. DEGREE EXAMINATION, NOVEMBER 2015

(CUCBCSS-UG)

### **Core Course**

# BSW 3B 03—SOCIAL CASE WORK

Time : Three Hours

Maximum: 80 Marks

# Part A

Answer **all** the questions. Each question carries 1 mark.

1. Which author classified relationship in case work as basic and special:

	(a) Mary Richmond.	(b) Florence Hollis.
	(c) Helen Harris Perlman.	(d) Virginia Robinson.
2.	Name the author of the book "The Case Work relationship":	
	(a) Gordon Hamilton.	(b) Jessi Taft.

- (a) Gordon Hamilton. (b) Jessi Taft.
- (c) Felix P Biestek. (d) Virginia Robinson.

3. When a social worker is being an empathic listener, they are able to receive the message the client is sending, and to understand accurately what the client is feeling and thinking ?

(a) True. (b) False.

- 4. Where do you work ? Is an example of :
  - (a) Leading Question. (b) Numerical questions.
  - (c) Open ended question. (d) Closed ended question.

5. The statement, "What do you mean when you use the word....? is an example of the interviewing skill \_\_\_\_\_\_

- (a) Interrogation. (b) Questioning.
- (c) Paraphrasing. (d) Clarification.

6. Which principle of social case work is related to the statement, "This aid the case worker in the proper understanding of the client, which free the client from the use of undesirable defenses"?

(a) Individualization.(b) Non-judgemental attitude.(c) Acceptance.(d) Controlled Emotional Involvement.

Turn over

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- 7. When someone is using \_\_\_\_\_\_ listening, they hear at least a portion of what the other person is saying; however, what was heard may lead to erroneous conclusions because of the lack of complete understanding.
- 8. Author of the book "Theory and Practice of Counseling and Psychotherapy" ------

(8 x 1 = 8 mar

### Part B

Answer any **four** questions. Each question carries 3 marks.

Define the following :-

9. Problem.

10. Study.

11. Summary recording.

12. Counseling.

13. Summarizing.

14. Environment manipulation.

## (4 x 3 **= 12** marl

# Part C

## Answer any **five** questions. Each question carries 6 marks.

15. Discuss the scope of Counseling in Kerala.

16. How do you differentiate social and professional relationships?

- 17. Home Visit plays a pivotal role in social case work. Elaborate.
- 18. Elaborate the process of Diagnosis in social case work.

19. What are the characteristics of Place in Social Case Work?

- 20. Discuss the characteristics of case work relationship.
- 21. What are the skills required for counseling?

(5 x 6 = 30 marks

#### Part D

#### Answer any **two** questions. Each question carries 15 marks.

- 22. Discuss the phases of counseling and discuss the skills required at different phases.
- 23. What are the principles of social case work? Illustrate using examples.
- 24. Relationship in the channel through which the mobilization of capacities of the client is made possible. Elaborate.

 $(2 \times 15 = 30 \text{ marks})$