ST MARY'S COLLEGE (AUTONOMOUS), THRISSUR-20
I SEMESTER M.Com (CBCSS-PG) DEGREE EXAMINATION, November 2024
MCM1C04 : MANAGEMENT THEORY AND ORGANISATIONAL BEHAVIOUR
2024 Admission Onwards

Time : 3 Hours   Maximum Weightage : 30

Part A

*Short answer type questions: Answer **any four** questions. Weightage **2** for each question*

1. Define Omikoshi mangement.   [BTL1]

2. Do you think that work group behaviour affect productivity? Why?   [BTL5]

3. Explain the term self-management.   [BTL2]

4. Explain the importance of organisational behaviour to managers.   [BTL2]

5. Discuss the reasons for resistance to change.   [BTL3]

6. Distinguish between Sensation and Perception.   [BTL4]

7. State the features of learning.   [BTL1]

(4x2 = 8 Weightage)

Part B

*Short essay-type questions: Answer **any four** questions. Weightage **3** for each question*

8. What are the various financial and non-financial motivators?   [BTL1]

9. Can an organisation have a healthy interpersonal relationship? Discuss. [BTL3]

10. Explain in detail Maslow's Need Hierarchy and MC Greger's X & Y theories. [BTL2]

11. Explain the determinants of Personality?   [BTL2]

12. Explain the principles of six sigma?   [BTL2]

13. What qualities make a leader successful and how do they affect their team? [BTL3]

14. What is work group? Explain its importance?   [BTL1]

(4x3 = 12 Weightage)

Part C

*Essay-type questions: Answer **any two** questions. Weightage **5** for each question*

15. What is transactional analysis? What are the implications of studying transactional [BTL4] analysis in an organisational context?

16. What is MDP? Explain the steps involved in management development [BTL2] programme.

17. What do you mean by Scientific management? Discuss its features and principles.   [BTL4]

18. Organizational behaviour is essential for understanding how people act within an [BTL5] organization. Justify the statement by discussing its nature and scope.

(2x5 = 10 Weightage)

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