QP Code: P25DRIS031

Reg. No : .....
Name : .....

ST MARY'S COLLEGE (AUTONOMOUS), THRISSUR-20

I SEMESTER (CBCSS - PG) DEGREE EXAMINATIONS, NOVEMBER 2025
(Regular/Improvement/Supplementary)
M. Com.
MCM1C04 : MANAGEMENT THEORY AND ORGANISATIONAL BEHAVIOUR
2024 Admission Onwards

Time: 3 Hours **Maximum Weightage: 30**

Part A

*Short answer type questions. Answer **any four**. Weightage **2** for each.*
(4x2 = 8 Weightage)

1. Discuss the Bureaucratic theory of management.
2. Explain the contingency approach to the study of organisational Behaviour.
3. What is Kaizen?
4. What is stimuli?
5. What is Super Ego?
6. As a manager, what are the different approaches you can make for organisational change.
7. What is brainstorming?

Part B

*Short essay-type questions. Answer **any four**. Weightage **3** for each.*
(4x3 = 12 Weightage)

8. Examine the salient features of Korean management system.
9. How do you relate Pavlov's experiments with dogs to the human behaviour? Give examples as to how a known stimuli results in a known responses.
10. Critically evaluate the system approach to organisational behaviour.
11. Discuss the ethical issues in organisational behaviour.
12. Compare and contrast Transactional Leadership vs Transformational Leadership.
13. Briefly explain the different ego states.
14. Distinguish between Maslow's and Hertzberg's theories of motivation.

Turn Over

Part C

*Essay-type questions. Answer **any two**. Weightage **5** for each.*
(2x5 = 10 Weightage)

15. What is meant by group effectiveness? Briefly discuss the factors affecting group cohesiveness?
16. What is organisation development? Discuss the important techniques avaliable for organisation development.
17. Discuss the various challenges and opportunities for organisational behaviour.
18. Define the term 'Group' and 'Group dynamics'. What are the different types of groups?

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