QP Code: P25C018

Reg. No : .....
Name : .....

ST MARY'S COLLEGE (AUTONOMOUS), THRISSUR-20

III SEMESTER (CBCSS - PG) DEGREE EXAMINATIONS, OCTOBER 2025
M. Sc. Psychology
PSY3C10 : ORGANIZATIONAL BEHAVIOUR
2024 Admission Onwards

Time:3 Hours **Maximum Weightage:30**

Part A

*Short answer type questions: Answer **any four** questions. Weightage **2** for each question.*
(4x2 = 8 Weightage)

1. Define organisational behaviour and list out the factors contributing to OB.
2. State the different approaches to motivation in an organisation.
3. Explain the concept of Management by objectives with a suitable example from an organisation.
4. Define leadership. List out its key elements.
5. Analyse the importance of evaluating alternatives before making a decision.
6. Explain the concept of differentiation and integration within the context of organisational design.
7. Compare the role of power and politics in organisation.

Part B

*Short essay-type questions: Answer **any four** questions. Weightage **3** for each question.*
(4x3 = 12 Weightage)

8. Compare and contrast the internal and external environment of an organisation.
9. Compare individual competencies and managerial competencies with examples.
10. State the three major types of work-related attitudes and outline their key features.
11. Assess the impact of work stress on organisational performance and employee retention. Support your answer with examples.
12. Apply your understanding on organisational conflict by explaining its types, causes, levels and measures to manage with suitable workplace examples.
13. Discuss the objectives, types, structure and means of communication and apply them to an organizational context with suitable examples.

Turn Over

14. Examine the different types of organisational change. Analyse how each type impacts employee and organisational performance with suitable examples.

Part C

*Essay-type questions: Answer **any two** questions. Weightage **5** for each question.*
(2x5 = 10 Weightage)

15. Give a brief account on the major theories of organisation.
16. Apply the concept of reward systems to a real workplace situation. How rewards can improve employee performance?
17. Explain the importance of group and team behaviour in an organisation. How do they contribute to the organisational effectiveness?
18. Analyse the relationship between organisational control, employee behaviour and organisational effectiveness, highlighting its potential advantages and disadvantages.

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