

**FIRST SEMESTER U.G. DEGREE (SUPPLEMENTARY/IMPROVEMENT)  
EXAMINATION, NOVEMBER 2014**

**(U.G.-CCSS)**

**Common Course**

**A01—COMMUNICATION SKILLS IN ENGLISH**

**(2009-2011 Admissions)**

**Time : Three Hours**

**Maximum : 30 Weightage**

**I. Answer the *three* bunches of questions as directed : (Weightage 1 each)**

**A. 1 Transcribe the word : knock.**

**2 Rewrite the word in normal spelling : ri : d/**

**3 Mark the stressed syllable : Police.**

**4 Differentiate between : grin and green.**

**B. 5 Mark the sense groups**

**Mymouthisdryandifeelverythirstysinceididnotdrinkanythinginthelasttwentyhours.**

**6 Mark the tone : It is very hot.**

**7 Show by transcription how the word 'bitter' is pronounced in the American way.**

**8 Complete the phrase used to conclude a conversation : All right , \_\_\_\_\_ you later.**

**C. 9 'Pull the chain to stop the train' is example for : (a) instruction ; (b) permission ; (c) request ;  
(d) greeting.**

**10 Academic listening involves (a) note-taking ; (b) form-filling ; (c) completing tables ;  
(d) all of these.**

**11 Listening is not a ——— activity. (a) voluntary ; (b) deliberate ; (c) passive (d) none of these**

**12 The situations in which communication takes place is / are (a) informal ; (b) formal ;  
(c) semi-formal ; (d) all of these.**

**(3 x 1= 3 weightage)**

**II. Answer in a sentence *or* two all the *nine* questions**

**13 Write the noun form of the word 'enjoy' and use it in a sentence.**

**14 What aspects should a person remember while giving instructions ?**

**15 What details should a passenger note in a railway announcement ?**

**16 The difference in the pronunciation of s / and / z / giving examples.**

**17 What are the strong forms of 'am' and 'is' ?**

**18 How do you greet a person who is going to write an exam**

**Turn over**

19 List the four communication skills.

20 Give example for a 'comment clause'.

21 Seek permission from your Manager to leave the office half an hour earlier.

(9 x 1 = 9 weightage)

III Answer any *five* questions out of 7 in a paragraph each

22 Phrases used for greeting.

23 The Don'ts of Group Discussion.

24 Explain scanning with examples.

25 Fluency and pace of delivery.

26 Intonation.

27 Write six exchanges between you and the postman to arrange a registered letter to be received in your absence.

28 Identify the consonants in 'machine', 'knee', 'thick', and 'June'. Write the phonemic symbols of the sounds.

(5 x 2 = 10 weightage)

N. Answer any *two* out of the three given in about 200 words

29 Explain the different possible barriers to listening.

30 Write an essay on telephone skills.

31 Bring out the differences in British and American pronunciation giving examples.

(2 x 4 = 8 weightage)