

FIRST SEMESTER M.Com. DEGREE EXAMINATION, JANUARY 2014

(CUCSS)

MCIC05—1.5—ORGANISATIONAL THEORY AND BEHAVIOUR

Maximum : 36 Weightage

Time Three Hours

Part A

*Answer all questions.
Each question carries 1 weightage.*

1. Define Theory 'X'.
2. Who is a 'Democratic leader' ?
3. What is meant by High and Low Morale ?
4. What is organisational culture ?
5. What is 'Group Dynamics' ?
6. What is meant by Management of change ?

(6 x 1 = 6 weightage)

Part B

*Answer any six of the following questions in not less than two pages each.
Each question carries a weightage of 3.*

7. In your own words, explain briefly the Porter, Lawler model of motivation.
8. What factors increase or decrease group cohesion ? How does group Cohesion affect productivity ?
9. What do you mean by functional and dysfunctional conflict ? Explain with examples.
10. Discuss briefly the various approaches to organisational behaviour.
11. How is perception different from sensation ? Explain the perceptual process.
12. What forces play an important role in sustaining a culture ?
13. Briefly explain the factors influencing team effectiveness.
14. In what instance should a manager avoid even trying to change a subordinate's attitude ?

(6 x 3 = 18 weightage)

Turn over

Part C

*Answer any two questions in not less than six pages.
Each question carries a weightage of 6.*

15. Explain the contributions and limitations of content theories.
16. Discuss the leadership styles in Indian organisations.
17. Discuss the challenges and career Development for **Organisational Behaviour**.

(2 x 6 = 12 weightage)