

FOURTH SEMESTER B.C.A. DEGREE EXAMINATION APRIL 2017

(CUCBCSS—UG)

Complementary Course

BCA 4C 07—E-COMMERCE

Time : Three Hours

Maximum : 80 Marks

I. Answer *all* questions. (Each question carries 1 mark) :

- 1 Electronic exchange of business documents in a standard format is known as :
 - (a) E-commerce.
 - (b) E-business.
 - (c) EDI.
 - (d) None of these.
- 2 A web page is transferred to users computer through :
 - (a) HTML.
 - (b) FTP.
 - (c) HTTP.
 - (d) XML.
- 3 B2B e-commerce has been conducted between :
 - (a) Business to Bank.
 - (b) Business to Buyer.
 - (c) Business to Business.
 - (d) Business to Customer.
- 4 This is a portal that helps to establish relation and to conduct transactions between various organizations.
 - (a) Vertical portal.
 - (b) B2B portals.
 - (c) Content centric portals.
 - (d) Knowledge portals.
- 5 Google is one of the most popular.
 - (a) Portal.
 - (b) Browser.
 - (c) Search engine.
 - (d) None of these.
- 6 _____ is concerned with buying and selling information, products and services over computer communication networks.

Turn over

- 7 _____ is the world's largest computer networks.
- 8 _____ is a website that provides a gateway to other resources on the internet.
- 9 _____ is a graphical display on a web page usually used for advertising.
- 10 _____ is the first page of a website.

(10 × 1 = 10 marks)

II. Answer any *eight* questions from the following. (Each question carries 2 marks) :

- 11 What is M-Commerce ?
- 12 What is internet ?
- 13 What is phishing ?
- 14 Write any four features of post paid payment system ?
- 15 What is WAIS ?
- 16 What is business model ?
- 17 What is web ?
- 18 What is E-Wallet ?
- 19 What are prepaid electronic tokens ?
- 20 What are the business uses of internet ?

(8 × 2 = 16 marks)

III. Answer any *six* questions from the following. (Each question carries 4 marks) :

- 21 What is network ? Explain the key components of a network ?
- 22 Explain the important business application of M-Commerce ?
- 23 What are client server networks ? Explain its advantages ?
- 24 What is E -Branding ? Explain the steps to develop an E-Commerce brand ?
- 25 Discuss the main security risk in E-Commerce ?
- 26 Explain the types of internet protocols ?
- 27 Explain major business models under B2C E-Commerce.
- 28 What are the factors to consider in choosing ISP ?

(6 × 4 = 24 marks)

IV. Answer any *two* questions from the following. (Each question carries 15 marks) :

29 Describe the various types of electronic payments used in E-Commerce sites ?

30 Explain the importance and advantages of E-Commerce ?

31 Explain different E-Commerce models ?

(2 × 15 = 30 marks)