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Name.....

Reg. No.....

FOURTH SEMESTER B.B.A. DEGREE EXAMINATION, APRIL 2018

(CUCBCSS-UG)

BBA IV B 05-MARKETING MANAGEMENT

Time : Three Hours

Part I

Answer all questions.

1. Marketing is a — process. (a) Goal oriented. (b) Exchange. (c) Social. (d) All of these. - simply refers to product planning. 2. -(a) Merchandising. (b) Assembling. (c) Research and development (d) None of these. 3. Marketing is applicable in — (a) Goods. (b) Events. All of these. (c) Property. (d) 4. Which of the following is not a main objective of personal selling? (a) Generate sales. Build awareness and appreciation for the product. (b) (c) Create personal contact. (d) None of these. - is not a dealer promotion scheme. 5. -(a) Free goods. (b) Trade allowance. (d) All of these. (c) Coupons. 6. The retailer sells goods in ——— 7. A major portion of the rural population consists of ---------- income groups.

Turn over

Maximum : 80 Marks

9. ——— means the set of marketing intermediaries through which the goods flow.

10. Warehousing creates ——— utility.

 $(10 \times 1 = 10 \text{ marks})$

Part II (Short Answer Questions)

Answer any eight questions.

11. What is consumer behaviour ?

12. What is sales promotion?

13. What is place mix ?

14. Define marketing mix.

15. What is product packing?

16. What is market Segmentation?

17. Define price.

18. What is physical distribution?

19. What are discount stores ?

20. Define promotion.

 $(8 \times 2 = 16 \text{ marks})$

Part III (Short Essays)

Answer any six questions.

21. How does marketing mix concept help the business firms ?

22. Explain the characteristics of a good brand.

23. How would you develop a pricing strategy for a new product?

24. What are the functions of packaging ?

25. What are the elements of marketing mix?

26. What are the variables of price mix ?

27. What are the limitations of sales promotion ?

28. What are the factors that affect the promotion mix?

 $(6 \times 4 = 24 \text{ marks})$

Part IV (Long Essays)

Answer any **two** questions.

- 29. What is product life cycle ? What are the different stages involved in the product life cycle ? Mention its features.
- 30. Explain the evolution of marketing concept.
- 31. Describe advantages of market Segmentation.

 $(2 \times 15 = 30 \text{ marks})$